



ABDULLA MOHAMMAD BAHADI

IT Manager — ERP, Cybersecurity & Network Infrastructure

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SUMMARY

Senior IT Manager with 13+ years of experience leading cybersecurity, network infrastructure, and ERP governance across multi-location real estate, asset management, and commercial environments in the UAE and Qatar. Proven track record designing and enforcing firewall policies, IDS/IPS deployments, and VPN architectures for secure multi-site access, alongside enterprise ERP implementations (Yardi, SAP, Odoo) and IT compliance frameworks.

Experienced in translating business, regulatory, and security requirements into structured IT and network security frameworks that leadership and auditors can rely on, with hands-on ownership of network segmentation, access control, and audit-ready security documentation across five-plus site environments.

KEY SKILLS

Cybersecurity & Network Infrastructure:

- Firewall policy design, deployment & enforcement (perimeter and internal segmentation)
- Intrusion Detection & Prevention Systems (IDS/IPS) deployment and monitoring
- VPN architecture and administration for secure multi-location access
- Network security policy authorship, access control, and compliance documentation
- Extended Detection and Response (XDR), Layer 3 switching, ACLs, network segmentation

ERP & Application Management:

- Implementation & support of Yardi, SAP, and Odoo systems
- Functional-technical alignment, UAT coordination, system stabilization
- Application sizing, load handling, and platform deployment planning

Business Intelligence & Data Analytics:

- Power BI, Yardi Orion BI, SSRS, SSIS, SSAS, DAX
- Dashboarding, KPI visualization, automation of manual reports
- Data collection, transformation, cleansing & ETL pipelines

Digital Business Transformation:

- Automation of finance, leasing, and FM workflows
- Strategic IT planning & tech stack evaluation
- Proven track record in reducing turnaround times and manual work

Process Optimization & Task Management:

- Lean Six Sigma methodologies
- Reengineering legacy processes and tracking systems
- Change management and SOP creation

People & Vendor Management:

- Mentoring data analysts and technical teams
- Coordinating across departments, external vendors & ERP consultants
- Strong interpersonal communication and training delivery

TECHNICAL SKILLS

- Network Security: Firewalls, IDS/IPS, VPN, XDR, ACLs, Layer 3 Switching, Network Segmentation
- ERP: Yardi Voyager, SAP Business One, SAP REFX, FI, MM, Odoo
- BI & Data: MS Power BI, Orion BI, MySQL, SQL Server, One Stream
- Development & Integration: Python, SSIS, Informatica Power Centre
- Tools: MS Project, MS Visio, PaperCut, PRTG

CERTIFICATIONS

- Cisco Certified Network Associate (CCNA), 2012
- Certified Data Management Professional (CDMP-DAMA), 2023
- Scrum Fundamental Professional, Scrumiversity, 2023
- Certified Lean Six Sigma Green Belt, 2023
- Certified KPI, Strategy & Performance Management Professional, 2021

EDUCATION

- Bachelor of Engineering in Electronics & Computer Science — Jawaharlal Nehru Technological University, Anantapur, India, 2012

NOTABLE ACHIEVEMENTS

- Automated internal reporting via Power BI & Orion BI, saving over \$1M in annual operational costs.
- Successfully deployed SAP modules for a QAR 2.3B asset management portfolio across 14 projects.
- Reduced utility processing costs by 30% through invoice automation and scheduling tools.
- Rebuilt tracker workflows to improve task completion timelines by 35% across departments.
- Trained and mentored 50+ data professionals, expanding the operational footprint by 20%.
- Introduced Lean practices, improving delivery efficiency by 50%+ in reporting and analysis.
- Achieved significant cost savings through deployment of open-source tools, Windows Server licensing optimizations, and PRTG.
- Delivered a customized software module with cross-team collaboration, achieving 100% client satisfaction.
- Enabled seamless communication by migrating company-wide communication to Outlook & Teams from WhatsApp.
- Negotiated vendor support agreements to streamline legacy-to-Yardi migration, ensuring smooth go-live.

PROFESSIONAL EXPERIENCE

Emirates Properties | Dubai, UAE

Feb 2025 – Present

IT Manager

- Directed firewall policy configuration and enforcement across the organization's network, safeguarding multi-department access to core systems.
- Oversaw VPN access controls for secure remote and multi-site connectivity in line with company security standards.
- Led the enterprise implementation of the Yardi ERP platform across Residential Leasing, Finance, and Facilities Management, with ownership of data governance, migration controls, validation standards, and audit readiness.
- Leading end-to-end Yardi Voyager ERP implementation across Residential Leasing, Finance, and Facilities Management — owning data cleansing, migration, and validation for the company's core property management system.
- Reduced operational process delays by 35% through restructuring of daily task tracking workflows and cross-stakeholder coordination.
- Migrated internal company communications from WhatsApp to Microsoft Outlook and Teams, establishing secure, auditable collaboration channels across all departments.
- Built the company's first formal IT onboarding/offboarding process, closing a major asset-tracking and access-control gap.
- Negotiated legacy vendor support agreements and managed data handover, ensuring continuity through the ERP transition.
- Mentored the in-house data analyst on ERP data preparation, building internal capability beyond go-live.

DGM Investment LLC | Dubai, UAE

Dec 2023 – Feb 2025

IT Manager

- Deployed and managed advanced firewall security with Extended Detection and Response (XDR), authoring and enforcing firewall policies to protect network perimeter and internal segments.
- Configured VPN solutions enabling secure multi-location access to internal systems for remote and branch users.
- Successfully implemented the Yardi system for property management, ensuring a smooth go-live transition.
- Deployed the Odoo system for comprehensive inventory and multi-group financial management.

- Installed and configured Layer 3 switches, implementing Access Control Lists (ACL) and port tagging for optimized network traffic management.
- Implemented Active Directory with failover clustering to ensure high availability and domain service reliability.
- Set up a comprehensive network monitoring system for real-time network performance tracking and issue detection.
- Deployed PaperCut Print Management System, supporting up to 10 printers, resulting in cost-effective and streamlined printing operations.
- Established a centralized file server for secure user backup archives and local file sharing.
- Introduced an IT Help Desk Ticketing System, enhancing issue resolution efficiency.

Assets Management | Doha, Qatar

Mar 2020 – Oct 2023

Sr. Application Specialist

- Deployed and maintained Intrusion Detection and Prevention Systems (IDS/IPS) to monitor and safeguard network traffic across Mall of Qatar and associated properties.
- Managed firewall rule sets and access policies supporting secure integration between hotel operations and mall-wide IT infrastructure.
- Implemented and maintained ERP systems such as SAP and Yardi, integrating them with hotel operations for seamless management.
- Deployed BI solutions and coordinated with leasing and finance teams to ensure proper system reporting and analysis.
- Oversaw PMIS and DMS deployment, delivering customized data solutions to improve efficiency across the Mall of Qatar and associated properties.
- Conducted regular system audits and collaborated with the international IT group to enhance security and infrastructure.

United Developers (Place Vendôme Qatar) | Lusail, Qatar

Feb 2017 – Nov 2019

ERP Administrator

- Deployed firewall infrastructure and VPN connectivity to secure multi-location system access between Place Vendôme and mall operations.
- Enforced network security policies safeguarding financial and leasing data across integrated systems.
- Oversaw IT management for Place Vendôme Doha, supporting the hotels' integration with the mall's systems.
- Implemented ERP solutions and business intelligence tools tailored to finance and leasing requirements.
- Created custom SQL reports and managed Yardi System databases, ensuring secure and efficient operations.
- Collaborated with international teams to enhance IT infrastructure and security.

Urbacon Trading & Contracting (Mall of Qatar) | Ar-Rayyan, Qatar

Dec 2015 – Nov 2016

IT Officer

- Configured and maintained firewalls, switches, and IDS/IPS tools to secure network infrastructure across AlRayyan Hotel and Mall of Qatar systems.
- Worked with IT operations for AlRayyan Hotel Doha, Curio Collection by Hilton, ensuring seamless integration with Mall of Qatar systems.
- Deployed and supported the Yardi System for retail management and provided configuration and user training.
- Developed custom SQL reports and administered end-user access rights and menus.

OTHER DETAILS

- Languages: English, Hindi
- Nationality: Indian
- Date of Birth: 6th Sep 1990
- UAE Driving License: Yes